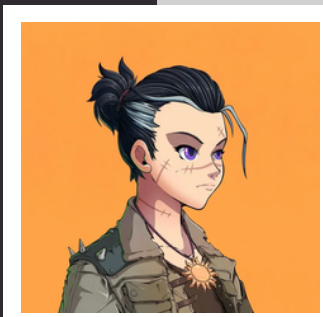


Zirk

Community Moderator

Highly motivated as a Community Moderator with a strong background in Web3 with over a year of experience who will be responsible for being on the front line and skilled in creating an engaging and respectful community, fostering meaningful interactions among members,

CONTACT

Twitter
@ggzirky

Email
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Discord
zirk3599

TIMEZONE

GMT +8

SKILLS & SERVICES

- Basic Graphic Designing
- Project Management
- Photoshop
- Microsoft Suite
- Illustrator
- Multi-tasking
- Discord Management
- Ability to work under pressure
- Discord Server setup
- Discord Bot setup

EDUCATION

Bachelor of Science in Information and Technology
Eastwoods Professional College of Science and Technology
2023 - 2024

EXPERIENCE

Community Moderator (AlphaPH)
February 2024 - Present

- Listened to community concerns and provided helpful guidance.
- Shared access to Alpha and Early projects with members.
- Removed spam messages to keep conversations clean and relevant.
- Created resources and FAQs to help members with common questions.
- Helped organize community events to boost engagement and connection.
- Worked with the team to improve community guidelines and support.

Community Moderator (Carrieverse)
March 2024 - May 2024

- Provided support and guidance on community concerns.
- Managed an average of 100 tickets per week, ensuring timely resolution and high customer satisfaction.
- Conducted detailed reviews of over 300 Zealy Quests weekly, upholding quality standards.
- Reported community issues, including patches and bugs, to the administrative team.
- Fostered a positive and healthy community environment.

Community Moderator (Codyfight)
July 2023 - Present

- Proven track record of fostering a positive and respectful online environment.
- Effectively handled an average of 100 tickets per week, ensuring timely resolution and customer satisfaction.
- Offered support and guidance to community members, addressing their queries and concerns
- Conducted detailed reviews of over 200 Zealy Quests each week, maintaining quality standards.
- Successfully organized and managed tournaments with up to 100 participants, ensuring smooth and fair competition.

Discord Moderator (Mile High Roller Club)

March 2023 - April 2023

- Proficient in handling and resolving 100+ tickets on a weekly basis, maintaining high customer satisfaction.
- Successfully designed and implemented growth strategies to expand the community, resulting in increased engagement and outreach.
- Provided valuable guidance and assistance to new community members, ensuring a seamless onboarding process and fostering a welcoming atmosphere.

Discord Moderator (Fhibi Genesis)

January 2023 - June 2023

- Demonstrated proficiency in onboarding and assisting new members, facilitating their smooth integration into the community.
- Provided expert guidance and support to community members, offering valuable insights and solutions to help them navigate effectively.
- Consistently addressed and resolved inquiries and concerns from community members, ensuring a high level of satisfaction and engagement.